

Risk management in residential aged care

Acting for many providers, O'Loughlins Lawyers has rare insight into the current and emerging issues impacting the aged care and retirement living sectors. Applied in all specific matters in which we are retained, this insight is now accessible via a range of tailored training sessions.

Risk management in residential aged care

Providers in the aged care sector are confronted with an almost endless range of risks in the delivery of their services. Community expectation has never been higher nor regulation more extensive.

This training takes you through key risks in residential care, including duty of care, incident documentation, management and reporting and complaint management. You will be provided with a deeper understanding of the laws surrounding the major risks faced by providers and the procedures by which those laws can be systematically applied.

The training can be offered as a single or double session program, with each session 3 hours in length. The single session program focuses on the legal aspects of risk management for residential care. The double session program* includes both the legal aspects of risk management and a facilitated risk management scenario, which brings the legal principles from the first session into practical focus.

The sessions are run by Peter Myhill and Rebecca Barr, partners in our Health, Aged Care and Retirement Living team.

*The double session program is best run over the course of one day. To maximise the benefits of the second session, our practice is to send the risk management scenario to you in draft ahead of time for review, comment and input to ensure that we are illustrating any particular risk issues that you wish to cover or highlight. The scenario is then finalised for circulation to your team members ahead of the session. This will allow your staff to reflect and come to the session with some preliminary thoughts for discussion.

Session costs

Single session program: \$1,500 plus GST
Double session program: \$3,500 plus GST

Further information

Please contact us for further information or to book a training session on the above topic. Depending upon numbers, we can host your staff in our boardroom or our team can come to you.

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