

# Privacy and confidentiality

Acting for many providers, O'Loughlins Lawyers has rare insight into the current and emerging issues impacting the aged care and retirement living sectors. Applied in all specific matters in which we are retained, this insight is now accessible via a range of tailored training sessions.

## Privacy and confidentiality

- Do you know the difference between privacy and confidentiality?
- Can an executor demand access to a deceased resident's notes?
- When can you release personal information?
- Is your privacy policy up to scratch?
- Can you get sued for compensation for a breach of privacy?

These and other practical questions will be answered. Our experience is that there are many traps for the unwary in this area. Having a well drafted privacy policy is only the start. Your staff have to be aware of the practical application of it and know when to get legal advice about its application.

The session is run by Alf Macolino, Partner in our Health, Aged Care and Retirement Living team.

### Session costs

2 hour program: \$1,250 plus GST

### Further information

Please contact us for further information or to book a training session on the above topic. Depending upon numbers, we can host your staff in our boardroom or our team can come to you.

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